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758 7590 06/15/2005

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 SILICON VALLEY CENTER
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 MOUNTAIN VIEW, CA 94041

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01 FC:1501 1400.00 DA
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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/782,616	02/12/2001	Mark C. Pace	19538-05563	9755

TITLE OF INVENTION: AUTOMATED SERVICE SCHEDULING SYSTEM

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$300	\$1700	09/15/2005
EXAMINER	ART UNIT		CLASS-SUBCLASS		
JONES, SCOTT E	3713		463-042000		

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.36(b)).

 Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached. "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required.

2. For printing on the patent front page, list

(1) the names of up to 3 registered patent attorneys or agents OR, alternatively,

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1 Fenwick & West LLP

2 _____

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3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

Harrah's Operating Company, Inc.

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Las Vegas, NV

Please check the appropriate assignee category or categories (will not be printed on the patent): Individual Corporation or other private group entity Government

4a. The following fee(s) are enclosed:

 Issue Fee Publication Fee (No small entity discount permitted) Advance Order - # of Copies 10

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 A check in the amount of the fee(s) is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director is hereby authorized to charge the required fee(s), or credit any overpayment, to Deposit Account Number 19-2555 (enclose an extra copy of this form).

5. Change in Entity Status (from status indicated above)

 a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(e)(2).

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Authorized Signature Robert A. Hulse

Date July 28, 2005

Typed or printed name Robert A. Hulse

Registration No. 48,473

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CONFIDENTIAL

DATE: July 28, 2005

CLIENT-MATTER No.: 19538-05563

To:

NAME	FAX NO.	PHONE NO.
Issue Fee Payment U.S. Patent and Trademark Office	703-746-4000	703-305-8283

FROM: Robert A. Hulse PHONE: (415) 875-2444
Reg. No. 48,473

SENT BY: Tiffany Bell PHONE: (415) 875-2445

RE: In Re: U.S. Patent Application No. 09/782,616

NUMBER OF PAGES WITH COVER PAGE: 3	ORIGINAL WILL NOT FOLLOW
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MESSAGE:

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Issue Fee Transmittal (in duplicate)

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